INFORMATION ABOUT APARTMENTS

Apartment Information

All apartments include refrigerators and gas stoves. Otherwise, apartments are rented unfurnished. For your convenience, card-operated washers and dryers are located in all buildings. The installation and use of washing machines, clothes dryers and dishwashers in individual residential units is not permitted.

To prevent damage to existing tile and wood floors, wall-to-wall carpeting that is tacked to the floors is not permitted. Other floor treatment such as vinyl tiles, wood laminate etc., if installed must be done in such a way that the floor can be returned to the original condition without damage.

Floor plans for typical apartments in each building are available in the Housing Options section of the website.

Cable Television, Telephone & Internet Connection

The buildings are serviced by cable and FIOS television, telephone and internet service providers.

- RCN Telecom Service can be reached for telephone, cable TV and internet services at 646-772-4472, http://www.rcn.com/dc-metro/ or email janet.mcgibbons@rcn.net. A brochure with RCN promotions is available on the website.

- Spectrum TV can be reached for telephone, cable TV and internet services at 844-227-0770 or https://Official.Spectrum.com.

- Verizon can be reached for local telephone, FIOS internet and TV services at 1-800-837-4966, 1-888-438-3467 or https://www.verizon.com.

Electricity, Gas and Water

Residents at 310 East 24th Street must contact Con Edison at 800-752-6633 or https://www.coned.com/en to turn on the gas and electricity in the apartment. Electricity and cooking gas are separate costs from the rent. You will receive a monthly bill from the utility company and must pay them directly.

Residents at Mount Sinai West housing do not have to make arrangements to turn on the gas and electricity in the apartment. Electricity is a separate cost from the rent. You will receive a monthly account statement from the electricity submetering company, Quadlogic Corporation. This cost will also appear on the monthly bill which will be mailed to you from our contracted property management company, Rose Associates. The amount billed for electricity should be paid within 5 days of receipt of the monthly statement from Rose Associates. Payment must be sent to the address on the bill or submitted on-line at www.Clickpay.com/rose. The cost of water and cooking gas is included in the rent.

No arrangements for water are needed for any building. The cost of water is included in the rent for all buildings.

Pets

You need written authorization from Real Estate Services to have a pet reside in your apartment. If you would like to bring your pet, please include a note in the housing application’s comment section requesting authorization with details such as type, breed, age, weight, and height of your pet or send an e-mail to the property manager. Pets are allowed in most buildings after submission of required documents and signing of a Pet Rider. 10 Amsterdam Avenue does not allow pets of any kind.

Renter’s Insurance

Tenants are asked to purchase renter’s insurance within 30 days of the Occupancy Agreement start date. Failure to secure renter’s insurance within 30 days from the commencement of your Occupancy Agreement is an indication that you have
chosen to self-insure for personal injury and property damage or loss. Renter’s insurance can provide coverage for loss of 
personal property due to fire, smoke, vandalism, theft, and water damage from plumbing. Renter’s insurance can also cover 
you if someone slips and falls in your home or is injured by any of your possessions and then sues. Insurance companies 
that sell renter’s insurance include (but are not limited to): Allstate at https://www.allstate.com/or 800-Allstate; Gieco at 
https://www.geico.com/ or 800-241-8098; Nationwide Insurance at https://www.nationwide.com/index.jsp or 800-882-2822; 
Met Life at https://www.metlife.com/ or 800-438-6388. Occupants without renter’s insurance will be responsible for the 
replacement of damaged or lost belongings as well as treatment for personal injury.

**When Will My Apartment Be Ready?**

You may contact your Property Manager at Fredalyn.Vargas@mountsinai.org to schedule your move plans after you have 
submitted the signed occupancy paperwork, one month’s rent and security deposit payments. Around mid-June once we 
receive notice from the departing tenant of their planned move-out date, you will be e-mailed the anticipated date of when 
your assigned apartment will be vacated and an estimated date of when it will be ready for you so that you may confirm your 
moving plans and schedule use of the corresponding building elevator.

Apartments are usually ready for occupancy approximately three (3) business days after the apartment has been vacated. 

New occupants may move in as soon as:

- the assigned apartment is ready  
- they have an elevator reservation  
- they have the required move-in notification e-mail. You must be issued a move-in notification e-mail by the property 
manager before you can pick up the keys to move into the building. Pro-rated rent will be charged from the day 
you pick up your keys, regardless of whether your belongings are actually in the apartment.