

# FAQ's

**Q: How do I obtain my insurance ID cards?**

A: After enrolling, the processing of personal information takes approximately 3-4 weeks before you can register to print your ID cards. Once processing has been completed, you can access and print your ID cards from the following websites: medical coverage visit [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com), dental coverage visit [www.myuhcdental.com](http://www.myuhcdental.com), and vision coverage visit [www.myuhcvision.com](http://www.myuhcvision.com).

**Q: Where can I find out more about my plan coverage?**

A: For medical coverage visit [www.aetnastudenthealth.com](http://www.aetnastudenthealth.com), for dental coverage visit [www.myuhcdental.com](http://www.myuhcdental.com), and for vision coverage visit [www.myuhcvision.com](http://www.myuhcvision.com).

**Q: How do I request a waiver from the Mount Sinai Health Plan?**

A: In order to waive coverage you must visit the Office of Enrollment Services, located in Annenberg 12-70 to complete the waiver form with Leonara Dasu. Make sure to bring your current insurance ID cards for proof of coverage.

**Q: How often do I have to waive?**

A: You are allowed to voluntarily waive insurance from June 1<sup>st</sup>- June 30<sup>th</sup> during the *Open Enrollment* period. Your waiver will continue in effect until you request coverage through Mount Sinai.

**Q: How do I make changes to my coverage?**

A: You can only make changes to your coverage during the *Open Enrollment* period each year in the month of June. If, however, you experience a Qualifying Event (i.e. birth of a child, marriage, or dropped from parent's coverage) during the year you can make adjustments to your coverage. You must bring proof of the Qualifying Event to the Office of Enrollment Services in order to make changes to your coverage.

**Q: What are the costs for health insurance at Mount Sinai?**

A: Costs for insurance vary by program. Click [here](#) to view Estimated Cost of Attendance budgets, where insurance costs are included. For more questions contact [Phillip Parke](#), the Bursar at (212) 241-5245 or email [Phillip.parke@mssm.edu](mailto:Phillip.parke@mssm.edu).

**Q: What is the health insurance policy for students on scholarly, medical, or personal leave of absence?**

A: Students can continue to participate in Mount Sinai's insurance plan even when on an approved leave of absence, but will be responsible for paying for the full, unsubsidized, rate for that coverage.

**Q: Who can I contact with more questions?**

A: Inquires pertaining to enrollment or waiving of health insurance, contact [Leonara Dasu](#) at (212) 241-5245 or email [leonara.dasu@mssm.edu](mailto:leonara.dasu@mssm.edu).